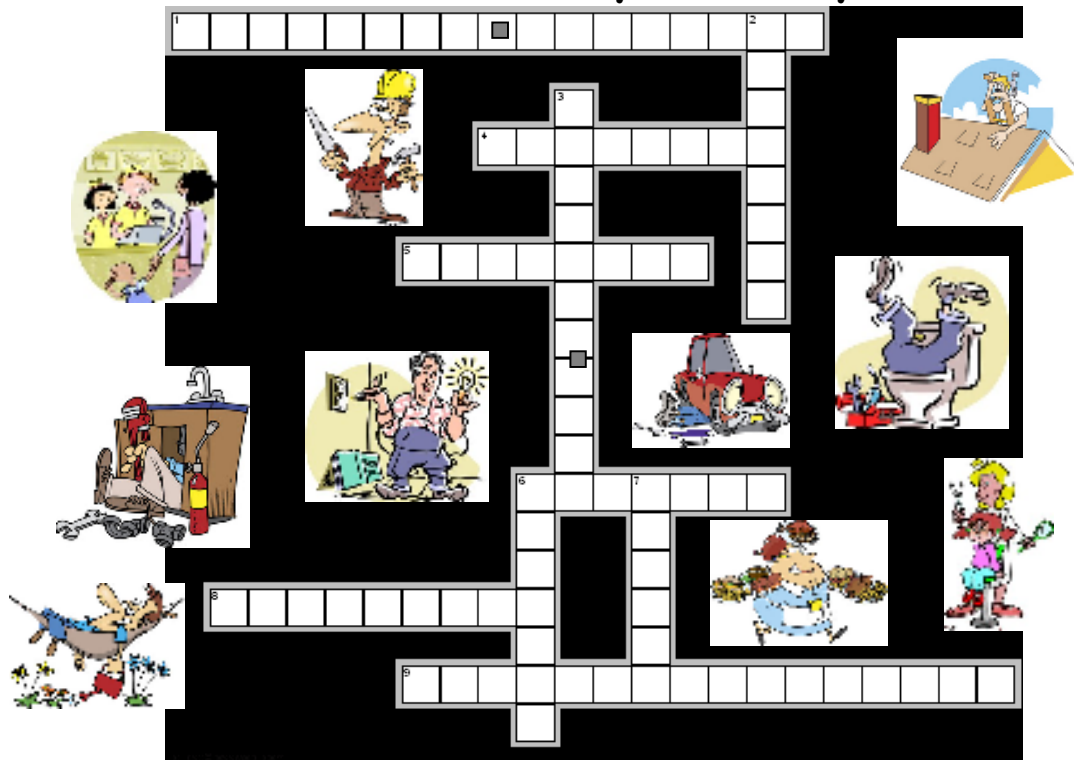


Crossword : Services...do you know your words?



Across

1. This is the legal agreement between the retailer and the consumer
4. Tasks performed by one or more persons for another. This includes private, State and State-sponsored.
5. One who sells goods or services
6. Seeking compensation or satisfaction for a wrong doing one has suffered
8. A statement attached to a product/service by the manufacturer that if the product is faulty, the manufacturer will replace it within a certain time.
9. Having a job or duty to do something

Down

2. A person who buys goods or service for his or her personal use
3. A written statement from a provider of goods/services (e.g. a shop) stating that you can purchase something of an agreed value in the future.
6. Proof of purchase - A document to confirm that money has been received, usually for a good or service
7. The legal authority or claim to something. This could be to goods, but also to knowledge

More Clues...

The following words can be found in the crossword

- ◆Receipt ◆Services ◆Consumer ◆Retailer ◆Consumer Contract ◆Rights ◆Responsibilities
- ◆Redress ◆Credit Note ◆Guarantee ◆Receipt